

Continuous Delivery

1. Use version control for all production artifacts
2. Automate your deployment processes
3. Implement continuous integration (CI)
4. Use trunk-based development processes
5. Implement test-automation
6. Support test data management
7. Shift left on security
8. Implement continuous delivery (CD).

Architecture

9. Use a loosely coupled architecture
10. Architect for empowered teams.

Product and Process

11. Gather and implement customer feedback
12. Make the work visible through value streams
13. Work in small batches
14. Foster and enable team experimentation.

Lean Management and Monitoring

15. Have a lightweight change approval process
16. Monitor across application and infrastructure to inform business decisions
17. Check system health proactively
18. Improve processes and manage work with WIP limits
19. Visualize work to monitor quality and communicate throughout the team

Cultural

20. Support a generative Westrum culture
21. Encourage and support learning
22. Support and facilitate collaboration among teams
23. Provide resources and tools that make work meaningful
24. Support or embody transformational leadership.